

ControlNow Case Study

Challenge

Central Bank & Trust needed to improve their overall network security after a disruptive virus infection.

Solution

ControlNow provided a centralized antivirus solution that is "super easy" to use and allows everything to be managed from the Internet.

Travis Homi, the IT Manager for Central Bank & Trust explains how ControlNow has improved network security and provided true peace of mind.

Security is paramount in the banking industry

In our sector, auditors examine the business and want to know that we've taken care of our customers to the best of our ability.

We had an antivirus solution in place. As such, I trusted we were OK, but we weren't. A virus got past the solution, it spread out and caused significant damage.

Not all antivirus solutions are equal!

We learned this lesson the hard way. A virus hit the main network share of the bank. Although there was no breach in data security, we had to disable file access to branches, losing us thousands of dollars in productivity and disrupting staff for a full day.

Implementing ControlNow was quick and easy

Replacing our previous solution with ControlNow just couldn't have been easier. Installation is handled via a central console, which I think is dynamite.

It was very easy to install the ControlNow agent across all machines on the network. Most importantly of all, however, ControlNow detects viruses that our previous solution failed to, which reduces our risk.

For us, we found that cloud services can be superior to traditional "on premise" solutions.

It's advantageous to move patch management to the cloud

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“
I save five hours a week with ControlNow – that's six weeks a year – now that's substantial!

Travis Homi,
IT Manager,
Central Bank and Trust

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Customer Profile:

Travis has been an IT manager in banking for the last decade. At Central Bank & Trust he describes himself as a "one man IT shop". Knowing he can be spread a little thin at times, Travis is always on the lookout for solutions which save him time.

- > Based in USA, Wyoming
- > Managing 15 servers, 90 PCs
- > Spread across 5 locations
- > www.centralbanktrust.com
- > Using ControlNow for antivirus and patch management

After our great experience with the antivirus functionality of ControlNow, we are now taking advantage of patch management in ControlNow as well; and its working like a charm.

It's very easy to use. I like the way the missing patches show up in the console, as well as how easy it is to configure which patches to deploy and when to schedule them; it's very full-featured.

For us, having all of our antivirus and patch management handled together in one place, via the cloud makes good sense, as we are managing around a hundred machines, spread across five geographical locations.

As well as saving my time, it's better for our machines to connect directly to the Internet for patch and antivirus updates, rather than depend on our network LAN, which can be a bit slow; this also means I can now de-commission machines which were acting as a relay server in each location.

ControlNow delivers a clear return on investment

ControlNow certainly represents good value for money. When we experienced our virus infection, the loss of productivity alone more than justified the cost of implementing a new antivirus solution.

Experience teaches valuable lessons

The implementation of ControlNow was easy and went very well. The main lesson I learned is that I should have previously been more proactive in making sure we were using the best product to protect our assets. When you end up with an antivirus product that isn't catching viruses, then you have a major problem.

“ We feel far more comfortable, because we KNOW our network is more secure with ControlNow. ”

We now feel a greater sense of peace of mind and more prepared in terms of business continuity.

The future is centralized...

We have a worldwide initiative to centralize at the moment, and we are sharing ideas on what's working. My recommendation? Take a look at what ControlNow is offering. It's working well for us!

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